

RAO Newsletter - #2014-5 - October 30, 2014 - DFAS Updates Password Rules

The agency relaxed its policy after outcry from beneficiaries. If you were a user of the Defense Finance Accounting System (DFAS) or the thousands of military retirees and survivors who complained to DFAS about the rather laborious password content and expiration requirements the agency imposed last year, congratulations! You helped force DFAS to adjust its requirements that prevented some beneficiaries from being able to use DFAS online services.

The changes come more than a year after MOAA first petitioned DFAS to adjust its password policy.

The box below summarizes the password length, content, and expiration requirements DFAS has agreed to change. The updated rules are effective immediately.

All users who access myPay will use their login ID and must create a new password using the following rules:

- Must be 9 to 30 characters in length
- Contain at least one UPPERCASE letter
- Contain at least one lowercase letter
- Contain at least one number
- Contain at least one of the following special characters:

!,@,#,\$,%,^,&,*,-

- Must NOT include and spaces

Additionally, passwords will now expire every 150 days requiring users to change their password.